

# Call Australia and high speed internet, you'll love it.



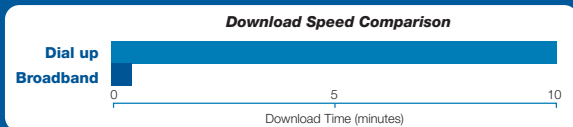
## High-speed Broadband Internet service

For high speed access to the Internet and email without tying up the phone line, you can't beat the ease of DSL Broadband.

With Call Australia, you can enjoy 24 hour always-on 256 kbps, 512kbps or 1.5mbps Internet access over a standard telephone line. Talk on the phone and browse the Internet at the same time with no more line drop outs or dial-up charges. And that's just the beginning...

## Download files at lightning speeds

At speeds of up to 1500kbps, a **5 Megabyte file** that typically takes more than **11 minutes** to download over a **56k dial-up** connection could be downloaded in approximately **27 seconds!**



## 5 Free email accounts

With Call Australia you receive five free 50MB email accounts with a 10MB attachment limit. The email address format is yourname@callaustralia.net.au

## Broadband plans

Plan	Speed	Monthly Access	Inclusive Data	Excess Data/MB	Set Up	USB Modem
<b>Starter 400</b>	256/64	\$34.95	400 MB	15c	\$129	\$65
<b>Unlimited 256</b>	256/64	\$59.95	Unlimited	-	\$0	\$0
<b>Unlimited 512</b>	512/128	\$89.95	Unlimited	-	\$0	\$0
<b>Symmetric 512</b>	512/512	\$129.95	Unlimited	-	\$0	\$0
<b>Unlimited 1500</b>	1500/256	\$169.95	Unlimited	-	\$0	\$0

### Notes:

- Starter plan is based on a 12 month minimum term
- Unlimited plans are based on a 24 month minimum term
- Unlimited service speed will be reduced to 56kbps after 10GB of data has been either uploaded or downloaded within a single billing period
- Routers and modems not listed in this document may not be compatible with this service
- Static IP addressing services
- Inclusive data is based on the greater of the uploaded or downloaded traffic within a single billing period
- Speed is presented in downstream/upstream format e.g. 256kbps downstream/64kbps upstream
- All services are subject to geographic and technical availability
- For further details please refer to the Standard Form of Agreement which is available at [www.callaustralia.com.au](http://www.callaustralia.com.au)
- All prices include GST

## Easy email access when you're away from your computer

Remotely access your emails using the Internet when you're away from the home or office. Secure WebMail is not only convenient, it's free.

## Static IP at no extra charge

Call Australia Broadband comes with a static IP address which means multiple computers can share Internet access at once.

## Great value

As always with Call Australia, our aim is to provide great value with outstanding customer service. Our customer support staff are friendly, knowledgeable and only a phone call away.

## Geographic coverage

The service is currently available in NSW, QLD and VIC.

## Minimum system requirements

The following operating systems are compatible: Win98SE, WinMe, WinNT, WinXP, Win2000



## Installation

Our **'Quick-Start DIY'** service is designed to help you quickly and simply connect with your personal computer and experience Call Australia Broadband.

Need some help? Our technical support team is available on **1300 76 1488, 8am to 11pm, 7 days a week.**

Alternatively we can provide on-site professional technical installation. Charges apply at \$120 per hour (2 hour minimum), \$30 per 15mins thereafter.

Call 1300 76 1488 to book your on-site installation.

## Hardware

Our competitive prices below are only available to Call Australia Broadband customers. The items below have passed our stringent network compliance programme and are supported by our warranty returns policy.

Modems		Price
DSL200	D-Link USB modem	\$65
DSL300G	D-Link ethernet modem	\$99
DSL504	D-Link 4 port ethernet router	\$149
Other		
Inline Filter	One supplied free with each modem	\$15 each
Central Filter	Instead of double adaptor on a single phone plug	\$39 each
Central Splitter	Installed before the phone line enters the house, hence no other filters required; requires on-site installation (see charges above)	\$26 each + installation

Note: Replacement of damaged or lost hardware is subject to the charges above. Next day delivery for any replacement or additional equipment not specified at the time of order is \$30.

## 'Bring your Own' modem

The following modems are compatible with Call Australia's Broadband service:

Alcatel Speedtouch Home; D-Link DSL-300, D-Link DSL-300+, D-Link 500/504; Cisco 827/1721; Netcomm NB1300, Netcomm NB3300.

For each of the above modems, the first 30 minutes of telephone configuration support is provided free of charge. Thereafter you will be referred to an onsite technical installation professional. Applicable charges are listed above. Please contact your hardware supplier for further assistance.

## Incompatible services

Please ensure your DSL telephone line does not have any of the following services:

- Line passing through transformer or RIM
- Line Hunt – Prime Or Group Directory number
- Messagebank Virtual
- Fax Stream Duet - Auxiliary number
- ISDN / Analogue NT1
- Real Time Metering
- Line passing through PABX system
- Virtual numbers

## Enquiries

If you have any further questions or would like to get connect to broadband simply call us on **1300 76 1488**, or send an email to **[broadband@callaustralia.com.au](mailto:broadband@callaustralia.com.au)**